

Wood-n-Crate Designs' Customer Rental Agreement

Customer Agreement

Wood-n-Crate Designs agrees to provide the contracted inventory items in a timely fashion as agreed upon.

The RENTER agrees to:

- Be timely with deposits and payments, including full payment for our items and services by 14 days before scheduled delivery.
- No order reductions within 14 days of pickup/delivery. Any changes are subject to availability.
- WnC will accept personal checks up until 14 days before pickup/delivery. After that time, credit card, cash, and cashier's check will be the only forms of payment accepted.
- If you find that anything is in non-working order, you need to contact us before your event begins, so that we can make it right.
- Keep all items out of the rain, to prevent damage.
- Return all equipment in original storage containers and in the same condition as it was provided (boxes, storage containers, wrap etc.) at the agreed location at the agreed date and time.
- Pay the replacement price for any damaged or missing items at the time of return, including authorizing WnC to charge a credit card for late, missing or damaged items.
- Any revision of items ordered and balance is due no later than 14 days before pickup/delivery time.
- Renter recognizes that WnC will regard unreturned and unpaid items as theft and will take necessary action to correct such theft.